

# Deliver faster and exceed customer expectations

**Coordinate teams, schedules, and services so you can meet and even exceed expectations.**

When the job is sold, the real work begins. But this is also where many flooring businesses get stuck—juggling installers, materials, paperwork, and customer expectations without the systems to keep it all running smoothly.

Delays, miscommunications, and missing information cost more than just time. They frustrate customers, burn out teams, and eat into profits.

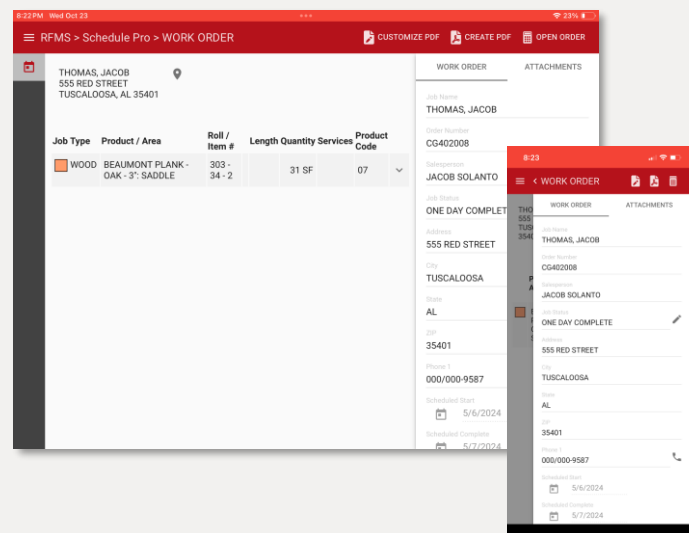
**Cyncly Flooring's** Desire to Deliver capabilities bring structure, clarity, and coordination to your operations—so jobs are delivered on time, every time.



## Customers don't remember the quote—they remember the install

**We give you the capabilities to:**

- **Customers remember the install.** A smooth experience here builds trust and repeat business—even more than the sale.
- **Disorganization is costly.** If crews are waiting on materials or unclear on the scope, your schedule—and your margin—suffers.
- **Manual processes slow everything down.** Paper forms and siloed systems can't keep up with today's pace of business.



# What powers estimate, design and sell

We deliver the core digital capabilities that flooring retailers need to win the online battle and convert more customers in-store.

## Scheduling & work order management

**Create and manage job schedules** with full visibility into teams, timelines, and task dependencies.

**Assign crews and send real-time job updates** directly to their mobile devices, wherever they are.

**Track work order status live**, so field and office teams stay coordinated from start to finish.

## Mobile field tools

**Give field teams instant access** to job details, floorplans, and customer info on their phones.

**Capture photos, notes, and signatures on-site** to reduce errors, callbacks, and customer disputes.

**Sync updates, time logs, and status changes** to the office for faster billing and payroll.

## Job forms & documentation

**Replace paper with digital walkthroughs**, change orders, checklists, and completion forms.

**Auto-fill job forms with data** from your ERP to save time and reduce manual errors.

**Store all documents with the job**, complete with approvals and e-signatures for a full audit trail.

## Financial tracking & billing

**Track real-time job costs** against budget using integrated financial and job costing tools.

**Automate progress billing, retainage**, and subcontractor holdbacks for stress-free commercial invoicing.

**Accelerate cash flow with accurate billing** tied directly to work completed and approved in the field.

## Inventory & warehouse coordination

**Use barcode scanning and digital picking lists** to move materials quickly through your warehouse.

**Capture proof of delivery** with photos or signatures to confirm materials reach the right site.

**Sync inventory updates instantly** across teams to minimize errors, shortages, and costly delays.

## Results that build loyalty

Cyncly Flooring retailers using Desire-to-Deliver capabilities see:

- More on-time installs
- Fewer site issues,
- Improved team efficiency
- Happier customers

[cyncly.com/flooring](https://cyncly.com/flooring)